



PRODUCT RETURNS FORM

Please include this sheet in your parcel

Name

Address

Postcode

Phone

E-mail address

Order Number

Reason Codes:

1. Faulty Item 2. Incorrect Item Received 3. Changed My Mind 4. Damaged 5. Other (please specify)

Item Name	Reason Code	Details

Would you like a refund or a replacement? (Please tick one)

Refund

☐

Replacement

☐

Please package your items carefully to ensure they arrive safely back with us.

PLEASE MAIL YOUR RETURN, WITH THIS COMPLETED FORM TO:

40 BARNARD ROAD, BOWTHORPE, NORWICH, NR5 9JB, UNITED KINGDOM

Please note, any damages upon return may be deducted from your refund balance.